

Destination: Home

North Staffs Mind are proud partners of Destination: Home, a Concrete-led service with support from local organisations Adullam Homes Housing Association, North Staffs Mind, Changes: Health and Wellbeing and WALK Ministries

We offer Supported Accommodation and Floating Support for anyone aged 18 years or over in the Stoke on Trent area with a diagnosed mental illness or mental health problem.

We have a range of properties available. Our shared accommodation offers individual residents the privacy of their own room whilst being able to share with other's facilities such as living and dining areas. The self-contained flats are suitable for people who feel that they can cope with more independent living whilst still having access to support when needed and 24-hour emergency call-out.

Who can refer in to the service?

- Referrals can be made by professionals who know the person such as a GP or other Health and Social Care provider and are willing to support them during and after the referral process.
- Self-Referrals are welcome.

Referral forms can be obtained by:

- Email: destinationhome@thisisconcrete.org.uk
- **Call our friendly Housing Team for more information on 01782 824529**

Supported Housing Service



This leaflet can be made available in larger print and other languages if required. Please contact us for more information



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Reg. Charity Number 700788 Company Limited
by Guarantee Reg. in England 2294089



Who is this service for?

Potential applicants are expected to have a significant level of independence but require some support to maintain independent living, improve their life skills and social networks, and gain access to education, training, and community resources. The service works on long term outcomes and goals with customers from their first engagement with the service, through formal support planning structures

Applicants whose primary difficulties are related to substance abuse will not be accepted and it should be noted that the use of, or dealing in, illegal substances on our premises is prohibited

What does the support include?

Help with skills needed to maintain a tenancy (paperwork to help maximise income and day-to-day budgeting)

Emotional support

Health and wellbeing support

Developing social networks

Accessing community facilities such as leisure, education and volunteering

Increasing confidence and self-esteem

Rent and eligible service charges are usually paid by the individual or covered by Housing Benefit. There is a small weekly ineligible service charge for services not covered by the above such as communal heating and lighting.

Our Selection Criteria

All applicants should have some form of diagnosed mental illness or a mental health problem.

Applicants must be over 18

Applicants must have housing related support needs.

Applicants must have minimum skills to live independently and these are discussed on an individual basis.

Applicants must be willing to engage with the service and with the support offered and to participate in the production of their own support plan.

Applicants must have no outstanding housing debt - exceptions may be possible where steps are being taken to reduce the level of arrears.

Comments from our residents



“ I don't know where I would be now without North Staffs Mind ”

“ I felt very lonely and depressed in my own flat. I could not cope ”

“ I feel safe knowing someone is there for me ”

“ I now take my medication, budget my money, and go to social groups ”